



## Standards Committee

**Date**        **Friday 15 February 2013**  
**Time**        **10.00 am**  
**Venue**       **Committee Room 2, County Hall, Durham**

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### Business

#### Part A

**Items during which the Press and Public are welcome to attend.  
Members of the Public can ask questions with the Chairman's agreement.**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meeting held on 7 November 2012 (Pages 1 - 4)
4. Declarations of Interest
5. Corporate Complaints, Compliments, Comments and Suggestions - Report of Corporate Director, Neighbourhood Services (Pages 5 - 32)
6. Granting of Dispensations in connection with approval of the Council's Budget and Council Tax - Report of Head of Legal and Democratic Services (Pages 33 - 36)
7. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.
8. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

#### Part B

**Items during which it is considered the meeting is not likely to be open to the public (consideration of exempt or confidential information)**

9. Update on the Handling of Current Complaints - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 37 - 68)

10. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.

**Colette Longbottom**  
Head of Legal and Democratic Services

County Hall  
Durham  
7 February 2013

**To: The Members of the Standards Committee**

Councillor P Charlton (Chair)  
Councillor J Shiell (Vice Chair)

Councillors J Armstrong, A Bainbridge, E Bell, C Carr, D Farry, G Holland,  
D J Southwell, W Stelling and M Williams

**Parish and Town Council Representatives:-**

Town Councillor AJ Cooke and Town Councillor T Batson